

## Major General's Suggested Reading List

Rich, B.R. and Janos, L. (1994). *Skunk Works*. Toronto: Little, Brown & Company Limited.

Lewis, B. (2002). *What Went Wrong? The Clash Between Islam and Modernity in the Middle East*. New York: Oxford University Press.

Gladwell, M. (2000). *The Tipping Point. How Little Things Can Make a Big Difference*. New York: Little, Brown & Company.

George, M.L. (2003). *Lean Six Sigma For Service. How to Use Lean Speed & Six Sigma Quality to Improve Services and Transactions*. New York: McGraw-Hill Companies.

Millenson, M.L. (1997). *Demanding Medical Excellence. Doctors and Accountability in the Information Age*. Chicago: The University of Chicago Press.